

At APLISO-Plus Africa (Pty) Ltd, we are committed to protecting your privacy and personal information. This privacy statement outlines the types of personal information we collect, how we use it, and the steps we take to ensure it is protected.

We collect personal information in a variety of ways, including when you interact with us through our website, social media, or our online platform (APLISO-Plus), or when you contact us directly. This information may include your name, contact information, and other details about you.

We use this personal information to provide you with the services you have requested, to communicate with you about our products and services, and to improve our offerings. We may also use your personal information for research and analytics purposes, or to personalize your experience with our products and services.

We take the protection of your personal information seriously and have implemented appropriate measures to secure it. This includes using secure servers and encryption technologies to protect your information when it is transmitted over the internet.

We do not and will not sell, rent out or trade your personal information. We will only disclose your personal information to third parties in the ways set out in this Notice and, in particular, as set out below, and in accordance with POPIA. Note that, in this Notice, where we say "disclose", this includes to transfer, share (including verbally and in writing), send, or otherwise make available or accessible your personal information to another person or entity

We may share your personal information with third parties, such as service providers or business partners, in order to provide you with the services you have requested or to carry out business operations. We only share the information that is necessary to provide the service, and we require these third parties to keep your personal information confidential and secure.

We retain your personal information for as long as it is necessary to provide the services you have requested, or as required by law.

We understand that your personal information is important to you, and we are committed to being transparent about our privacy practices. If you have any questions or concerns about our privacy statement or the handling of your personal information, please contact us.

## Feedback / Complaints / Subject Access Requests / Contact

You can direct any questions or complaints about the use or disclosure of your personal information to the contact information below.

If you wish to make a Subject Access Request to inform us of a change or correction to your personal information, request a copy of the information we collect on you, request deletion of your information or would like to restrict the further processing of your data, please use the appropriate SAR link in the table below. We will respond to these requests within the time period required by the applicable jurisdiction.

Similarly, if you have any enquiries, comments or complaints about this Notice or our handling of your personal information, please contact your consultant or the Data Protection Officer using the details set out below and we will respond as soon as practicable.

## **Contact Information:**

Email: - info@apliso.com